

# Privacy Policy

## Introduction

Truegems Creator is Focus (hereinafter referred to as the "Company" or "we"). The Company respects the privacy of its users and is committed to protecting their personal data. This privacy policy describes how we collect, process, and use the personal data of our users.

## Collection and processing of personal data

When using our website, we may collect personal data such as your name, email address, IP address, product or service preferences, information about your activity on our website, and other information that you voluntarily provide.

## Purpose of collecting personal data

User personal data may be used for the following purposes:

- Providing products or services;
- Answering user questions or requests;
- Providing information about new products or services;
- Customizing content and advertising to user preferences;
- Conducting research and analysis to improve the quality of our products and services;
- Ensuring the security of our website.

## Collection of email addresses

If a user decides to send us their email address, we will collect and use it only to send information about new products or services, promotional offers, or other information related to our company. The user may unsubscribe from receiving such information at any time by using the unsubscribe option in the email or by contacting us.

## **Sharing of personal data**

We do not share our users' personal data with third parties without their consent, unless required by law or to provide order fulfillment, product or service delivery, or in other circumstances where disclosure of personal data is necessary.

## **Protection of personal data**

We care about protecting our users' personal data and use appropriate technical and organizational measures to minimize the risk of loss, destruction, modification, unauthorized access, or disclosure of personal data.

## **User rights**

Users have the right to access their personal data, to correct it, to delete it, to restrict its processing, to port the data, and to object to the processing of personal data. The user may also withdraw their consent to the processing of personal data at any time or file a complaint with the supervisory authority for personal data protection.

## **GDPR**

Personal data is processed in accordance with the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, known as the GDPR. **Cookies** When using our website, we may use cookies, which are used to collect information about users, such as preferences, website activity, or technical data. Cookies allow us to customize content and advertising to user needs and improve the quality of our services. The user may disable cookies at any time in their browser settings.

## **Changes to the privacy policy**

We reserve the right to change this privacy policy at any time. Any changes will be published on our website, and users will be notified of changes that affect them.

## **Contact**

If you have any questions, suggestions, or concerns about the privacy policy, please contact us using the contact via our official X account:

[https://x.com/Truegems\\_io](https://x.com/Truegems_io)